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| **Want to return your item?**  **Step 1:** Please read our returns policy and FAQs on our website.  **Step 2:** Check that the item(s) is unworn, unwashed, and undamaged, in its original packaging with all tags attached.  **Step 3:** Check that your return is within 30 days of the date that you received your item(s).  Once your item(s) have been received, we aim to process your return within 5 business days. You will receive a confirmation email when we receive your return and when the refund is confirmed.  Return postage costs are at your own expense. If you believe your item is faulty, please contact our Customer Service team before returning your item.  Note: If you select store credit, you will need to create a TheLingerieStore account on <https://thelingeriestore.com.au>. The credit will be available on your account once your return has been received and processed. | | | **ORDER NUMBER:**   |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | | **3** | **0** | **0** | **0** |  |  |  |  |   **NAME:**  **EMAIL:**  **PHONE NUMBER:**  **I would like to:**   |  |  | | --- | --- | |  | **Exchange** | |  | **Online Store Credit** | |  | **Refund** | | | | | |
| **REASON CODE:** 1: TOO SMALL 2: TOO BIG 3: CHANGE OF MIND 4: INCORRECT ITEM 5: ITEM NOT AS DEPICTED 6: FAULTY GOOD\* | | | | | | |
| **QTY** | **SKU/STYLE NUMBER** | **ITEM NAME** | | **SIZE** | **REASON CODE** | **EXCHANGE SIZE (IF APPLICABLE)** |
|  |  |  | |  |  |  |
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\*If the item(s) you are returning is faulty, please contact our Customer Service team before posting your return.

**Please send all returns to:** PO BOX [insert address].